

## Distinguished guests!

By entering our leisure facility you are entering into a contract with our company and you thereby agree to recognize the following house and bathing rules as part of this contract:

# HOUSE, BATHING AND SAUNA RULES OF CONDUCT

## 1. OBLIGATIONS OF THE LEISURE CENTER

### 1.1. Granting use of the facilities, Risks carried by guests

- (1) The leisure center allows guests to use the facilities of the bath and all other objects within the center according to the requirements of these house and bathing rules of conduct at the guests own risk.
- (2) It is not possible for either the leisure center nor any of their agents to prevent accidents in general and in particular bathing accidents. In particular, the guests themselves bear all risks associated with exercising any sports.
- (3) The same applies to injuries and other interventions to the guests privacy by other guests or third parties who are not part of the leisure center staff.
- (4) Therefore the leisure center has exclusively the following obligations towards the guests:

### 1.2. Opening times and granting access

- (1) The leisure center is required to allow the use of the facilities during the opening times posted or those announced by the supervisory staff.
- (2) If the maximum officially permitted number of guests is exceeded, the leisure center shall prohibit further guests from access to the leisure center by using the appropriate personnel. In these cases, potential guests must expect waiting times.
- (3) The leisure center reserves the right to deny entry to persons whose admission appears questionable without explanation. This is especially true for intoxicated persons, vagrants, people with infectious or communicable skin diseases and rashes.

### 1.3. Facility standards and operation

- (1) The leisure center is responsible for ensuring that the systems are built, operated and maintained in accordance with regulations. In particular, the leisure center must comply with all applicable health and safety standards. Other obligations of the leisure center do not exist.
- (2) Once the leisure center is aware of the operational fault, malfunction or defectiveness of a part of the facility, the leisure center will immediately ban the use of the defective facility or restrict its use in an appropriate manner.
- (3) The guest himself is responsible for complying with instructions given by the responsible staff members.

### 1.4. Monitoring compliance with the house and bathing rules

The leisure center monitors compliance (within reasonable limits) of guests and other persons present on site of the leisure center with house and bathing rules with the help of their supervisory staff. If disorderly conduct is determined, the persons concerned are cautioned and, if necessary, removed from the leisure center.

### 1.5. Accident assistance

If there is an accident, the supervisory staff of the leisure center will begin assistance efforts within reason immediately.

### 1.6. Help in the defense of indicated risk

If the leisure center, in particular the supervisory staff, is made aware of a threat to the health and lives of the guests, then the leisure center, with the assistance of their supervisory staff, strives (within reason), to avert this risk.

### 1.7. No supervision of underage persons, minors or disabled persons

The leisure center and its supervisors are unable and therefore under no obligation to supervise minors, underage persons or physically or mentally disabled persons and / or non-swimmers.

### 1.8. Liability of the leisure center

- (1) The leisure center is only liable for damages inflicted on the guest through unlawful behavior, in particular in breach of contract and the centers negligence or that of its assistants. Liability for minor negligence and indirect damages (consequential damage, financial loss) is excluded.
- (2) The leisure center is not liable for damages incurred through disregard of the bathing rules of conduct, of any general rules of use or by not

following the instructions of supervisory personnel, by other own fault of the victim or by unavoidable circumstances or force majeure, in particular caused by intervening third parties. Contributory negligence leads to corresponding claim sharing. The same applies correspondingly to any special rules of use pertaining to the respective devices and equipment (for example, for the wave pool, lap pool, sauna, etc.), or for any prohibitions or restrictions of use within the meaning of Section 1.3. Para.2.

- (3) Vehicles that are parked on public property are outside the leisure centers duty to intervene. The leisure center is not liable for damages to these vehicles. The use of the private car park is at the guests own risk.
- (4) Should sports equipment / items that are not required for the practice of that specific sport be erected or present in the sports halls available, this must be reported by the guest to the supervisor, so that they may be removed. In case of violation, the leisure center is not liable for damages caused by such sports equipment / items.
- (5) It is forbidden to use the sports equipment and grandstands in the gymnasiums in any way other than the intended dedication of use. Also, entering the area under the grandstands is strictly prohibited, failing which any liability of the leisure center for all resulting damages is excluded. The entry to areas for which a general prohibition order is made known through warning signs is also strictly prohibited, failing which any liability of the leisure center is excluded.
- (6) The above provisions also apply to all bathing facilities. The slides and diving equipment are considered sports equipment.

## 2. OBLIGATIONS OF GUESTS

### 2.1. Tickets, keys, prepaid cards; charges

- (1) The use of the leisure center is only allowed with a valid ticket according to rate schedule regulations. The rate schedule is part of the bathing rules.
- (2) The access media („Chip bracelets“) and invoice must be kept throughout the duration of the visit. The invoice must be presented to the supervisor upon request. The guest must leave the leisure center or purchase a new ticket if he or she loses the access media.
- (3) A deposit for keys given out may be required according to the applicable rates.
- (4) When leaving the leisure center the ticket of admission becomes invalid. The access media and issued keys must be returned upon leaving the leisure center.
- (5) Compensation must be paid for lost chip bracelets or keys.

### 2.2. Supervision of children, minors, non-swimmers and disabled persons

- (1) For the supervision of children, minors, non-swimmers and disabled persons it is up to the guardians otherwise responsible for these persons by supervision requirement (for example, the legal guardian or relatives or other respective supervisors or caregivers) to make provisions accordingly.
- (2) These persons, who are obligated to supervise their charges, will be held responsible even if they do not enter the premises of the leisure center or leave early.
- (3) Children who have not yet completed their twelfth year may only access the leisure center when accompanied by an adult of at least 18 years of age. The accompanying adult is fully responsible for the behavior of the children in the leisure center and for their compliance with the house and bathing rules.
- (4) The applicable youth protection regulations, in particular alcohol and smoking restrictions, entrance bans, obligations of guardians must be respected by youths and their guardians.

### 2.3. Supervision of group visits

- (1) In cases of group visits the students' responsible guardian must ensure compliance with the house and bathing rules and to take full responsibility. In the case of clubs and other organizations, a competent functionary must take responsibility. The groups own supervisors must be present with their group throughout the duration of the group visit.
- (2) These supervisors must liaise with the leisure center supervisors to ensure that the remaining, normal operation is not disturbed by the group

visit.

### 2.4. Instructions of supervisory personnel

- (1) Guests are obligated to fully comply with the instructions of supervisory personnel. This applies even if a guest considers the instructions issued to him unjustified.
- (2) Whoever disregards the house and bathing rules or bans of use for certain facilities (for example for the wave pool, lap pool, sauna, etc.) or defies limitations or instructions of supervisory personnel within the meaning of Section 1.3. Para. 2 above can be removed from this leisure center by security personnel or other representatives of the leisure center without a refund of the admission fee.
- (3) In special cases, a ban on future visits may be announced.

### 2.5. Hygiene provisions

- (1) Guests are obligated to the utmost cleanliness in the entire leisure center, especially in the pool and sauna facility („wet area“).
- (2) The barefoot areas in wet areas may not be entered with street shoes. The pool may be entered only with proper swimwear (swim shorts, swimsuits ...).
- (3) Showering before entering the pool is required for hygienic reasons.
- (4) The use of soaps and shampoos is allowed only in the shower. The use of any detergents, washing swimwear and cosmetic or body care activities (for example, shaving, cutting nails, etc. ) are prohibited in all wet areas.
- (5) Waste (bottles, jars, cans, paper, etc.) must be placed in the designated waste containers.
- (6) Bringing animals to the leisure center is prohibited.

### 2.6. Refraining from threats and harassment

- (1) Each guest is required to take the other guests into consideration. They must therefore refrain from any actions which might bother or endanger other guests, in particular bathers.
- (2) Climbing on or over the fences and boundaries of the leisure center is strictly prohibited.
- (3) All equipment and facilities of the leisure center must be used only for their intended purpose (for example, a children's pool, non-swimmers shallow areas, etc.).
- (4) It is prohibited to use glasses, bottles or porcelain in the swimming pool or in the sauna area. These containers or utensils must not be removed from the self-service area of the restaurant.

### 2.7. Use of additional facilities

- (1) Deckchairs and other facilities are available free of charge while supplies last.
- (2) Compensation shall be payable for loss or damage.

### 2.8. Introduction and loss of goods, parking vehicles

- (1) The leisure center is not liable for any valuables and other items (especially clothing) introduced into the leisure center including its changing rooms.
- (2) Found objects are to be dropped off at the checkout counter.
- (3) Vehicles or other objects may only be parked so that access to the leisure center, in particular with regard to rescue, fire and police operations, is not blocked.

### 2.9. Duty to report / duty of assistance

- (1) Accidents, thefts and complaints are to be reported to the supervisor or the management of the leisure center immediately.
- (2) Each guest is required to provide the necessary first aid or other assistance (for example to get help).